

I have removed my last name and my email address, and also removed Stephanie's last name and her email address, and Amanda's last name in all places where they appeared below.

I can be contacted at freebie.1@gmail.com

from: Jack <XXX@gmail.com>
to: Stephanie <XXX@gmail.com>
date: Feb 14, 2021, 6:27 PM
subject: Care plan

I have considered asking you this a few times--and in the past 10 years I have never asked anybody else (well there was the fire and I was in prison for 4 1/2 years)...

Tuesday's my birthday!

Know what I'd like for my birthday?

I'd like someone to take down my pants and take that strap to my bare backside but good...

If you don't reply, I swear by all the Gods--real or imagined--I will never mention this to you again...

If you would like a little more detail about what I have in mind let me know...

Jack

Agnes Vimmer
Wed, Feb 17, 6:15 PM
from: Agnes Vimmer <AgnesVimmer@sehc.com>
to: Jack <XXX@gmail.com>, "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
cc: Matthew Minnings <MatthewMinnings@sehc.com>
date: Feb 17, 2021, 6:15 PM
subject: visit cancellation
mailed-by: sehc.com

Good Evening Jack,

I would like to inform you that I requested to put your visit on HOLD for tonight and tomorrow morning due to the email you sent to the SE PSW. I will follow up with the your case coordinator for further instruction tomorrow morning.

If you have any concerns you can reach out to the LHIN afterhours at 613-544-7090 ext 4024

Agnes Vimmer RPN

Personal Support Supervisor

SE Health

613-530-3400 ext. 145119

from: Jack <XXX@gmail.com>
to: Agnes Vimmer <agnesvimmer@sehc.com>,
CC: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, Matthew Minnings <MatthewMinnings@sehc.com>, Vic

Boden <vboden@kingstonhomebase.ca>

date: Feb 18, 2021, 10:34 AM

subject: Care

I am a mess. If you will not provide me PSW services by noon today I will have to go to the hospital to clean me up.

--

Jack

from: Jack <XXX@gmail.com>
to: Agnes Vimmer <agnesvimmer@sehc.com>,
Thu, Feb 18, 11:03 AM

I would like to know why there has been no reply to my previous email.

--
Jack

from: Agnes Vimmer <AgnesVimmer@sehc.com>
to: Jack <XXX@gmail.com>
date: Feb 18, 2021, 12:24 PM
subject: RE: [EXTERNAL] Care
mailed-by:sehc.com

Hi Jack,
Sorry I was in a meeting I was unable to answer any calls or emails. The LHIN will get In touch with you about the updates for your care.
Thank you
Agnes Vimmer RPN
Personal Support Supervisor
SE Health

Jack <XXX@gmail.com>
Thu, Feb 18, 11:03 AM
from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
subject: Care

Good morning,
Obviously something is amiss: you've apparently instructed my care be suspended yet haven't thought to inform me as to why, knowing that I have essential care that is required and that I get 3 visits per day: certainly it is reasonable that some contact should ought to have been made by now.

--
Jack

Bedard, Jennifer
Thu, Feb 18, 2:44 PM
from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
subject: Care

Hi Jack
I did not instruct your care to be placed on hold.
As per the email you and I both received from Agnes on Wed 2/17/2021 6:16 PM, your service for last night and this morning was placed on hold.
As per Agnes email this was "due to the email you sent to the SE PSW"

SEHC has placed your service on hold, so you will not have PSW service at this time until they investigate.

I would like to try and get a plan together to manage some back up supports until this is resolved:

1. You previously had a friend that was able to help for a few days, is this friend able to provide any support?
2. Are your medications in a bubble pack?
3. Can I book a time to come out and complete a home visit?
4. Are you open to accepting paramedic safety checks? New service we have, they don't help with personal care but can help with medications

Other question:

I was sent an update from hotel dieu that you were at ER yesterday for your eye, can you tell me what happened?

I know this must be a very stressful time, but I hope if we work together we will be able to work thru it as we have in the past.

I will watch for your email I am here till 4:30pm.

**My manager Denise would like your permission to respond back to the MPP as she received a voicemail.

Thanks

Jenny

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

Tel: 613-544-8200 x4128

jennifer.bedard@lhins.on.ca

from: Jack <XXX@gmail.com>

to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>

cc: Matthew Minnings <MatthewMinnings@sehc.com>, agnes Vimmer <agnesvimmer@sehc.com>, iarthurqp@ndp.on.ca, Vic Boden<vboden@kingstonhomebase.ca>, Stephanie <@gmail.com>, Lindsay Shaddock <lshaddock@amhs-kfla.ca>, PatriciaMalone@sehc.com

date: Feb 18, 2021, 7:59 PM

subject: Re: Care

Agnes told me that the LHIN put my visits on hold.

Respectfully, pay attention closely to the following:

I have a leather strap: many people would look at this and think of it as something some might use in adult play, e.g. spanking.

There was a fire in the unit behind me last week and for that reason I have to vacate my unit in the very near future because there was water damage from water putting the fire out that seeped under and flooded my unit. In putting together some stuff to take with me to my temporary residence I inadvertently left the strap out in the open.

None on my PSWs have EVER seen this strap until, I believe, Monday, Feb, 15th--I don't remember the exact day.

On that day the two PSWs for my afternoon visit were Amanda and Stephanie.

Amanda picked up the strap and held it out and sorta showed Stephanie and asked, do you know what this is? I really think Amanda wasn't sure--but Stephanie was! She took it from Amanda and said, "oooooh... this looks like it could be fun,"--practically sang it--and sort of waved it a little bit and said, "Oh yeah, this could be a lot of fun"... Stephanie laughed. Amanda laughed. I laughed. We were 3 adults laughing at what Stephanie said. Adult talk continued and Stephanie said that she had visited bondage sites online, to which we all laughed some more. I said to Stephanie, "My inner-child is well-overdue for a good spanking" --to which we all laughed. But I have to say Amanda actually seemed a little uncomfortable with it, like she was laughing only to laugh along with us.

But I didn't raise the subject: Stephanie did. It was that evening that I wrote my email to Stephanie.

I also asked if either of them wanted a bottle of whiskey (26oz of Crown Royal) that I had leftover from Christmas gifts for my PSWs. Stephanie had already been given a bottle before Christmas as well as some other goodies. Amanda said that she wasn't really a drinker and Stephanie said she would take it but then I wasn't able to find it. Stephanie came the next day and I had found it: she was with Alphonsa (I think) and I gave it to Stephanie in a manner that Alphonsa wouldn't see her take it. On leaving, at the door--Alphonsa was already out the door and Stephanie said she might drop in on my birthday (Wednesday the 16th): Stephanie wasn't scheduled to see me that day and I actually thought she

meant in regards to my email to her.

Stephanie didn't come Wednesday, that afternoon I didn't get a visit, later in the day I got a letter from Agnes saying my visits were on hold because of the letter I wrote.

I've done nothing wrong here. Stephanie and I have had considerable contact outside of 'strictly work'. We have exchanged numerous emails and facebook messages. I didn't ever say anything to her or any other PSW about spanking or the strap or any other thing until that day, and in view of what Stephanie said, there with the strap in her hand and a grin on her face, and all that followed I reasonably thought she was into that sort of thing. I sent my email, and told her if she didn't reply I would never mention it again.

If there's wrongdoing by anyone it's Stephanie all the way down the line. I am a client, she was at work, she wasn't supposed to be going, oooooooh... a person could have a lot of fun with this, and all the rest that followed. She wasn't supposed to give me her email address or email or reply to my emails or facebook or any other thing... . Stephanie has come into my home and given me care alone when the other PSW hadn't shown up--only once but she offered 3 or 4 other times and I told her no because I didn't want her to risk getting into trouble. I am not open to criticism for giving my PSWs Christmas presents, there is no rule that says I cannot give my PSWs Christmas presents--if St. Elizabeth has a rule against it that applies to their employees and it is for their employees to act accordingly.

I am attaching a photo of a poster that I made and had printed and Sheri Byers put up on my wall, it hung there for 6 weeks. Every PSW named on that poster got a \$25 gift certificate--imagine what a terrible person I must be--except for two (Mel died, my favourite PSW, committed suicide in October, it has affected me terribly). Tammy is working long hours to support raising two kids alone, and she got a turkey and all the makings from me. Stephanie got 2 26 bottles of Crown Royal, at least a couple of alcohol coolers--I kept several in the fridge for the two weeks or so prior to Christmas for anyone to take as they may want (expected to take only one at a time but Sheri grabbed two gin coolers one day). Stephanie is an adult. She had given me indications that she was receptive to such a thing and I asked her if she might care to engage. I don't care that she's a PSW, I have done nothing wrong. I didn't just up and say this to someone out of the blue, I had every reason to believe that Stephanie would be interested and told her if she wasn't I would never raise it again.

End of story. Or it was supposed to be...

And how about Agnes and St. Elizabeth--they get paid with public funds and they take on a responsibility in doing so. They just up and cut off my visits knowing that I have essential care that needs to be attended to so they could 'investigate'--but never bothered to ask me about it. From Denise I am told they have to be sure that their workers are safe: what took place that could be said to put any of them in danger? A private email to one PSW? The email didn't threaten violence or imply anything that could be construed as posing a risk to anybody at all. Totally whimsical decision with utter disregard for the needs of their client.

And what about Denise? Give my consent for her to speak to an agent of my MPP? I gave it to her directly, took her extension number from her directly and said that he would call in 5 minutes--and then didn't answer her phone, instead letting it go into voicemail.

And what about you? You knew about this yesterday but didn't contact me at all, and still didn't ask what I might have to say about it.

I have not had my meds today. They are in a blister pack and I cannot get them out myself.

I have not been changed since Wednesday morning.

My friend was visiting from Toronto for a few days and has returned.

I am to begin moving out of here tomorrow, I am told it will probably be for 2 weeks.

I do not know from where Hotel Dieu gets the authority to contact anyone about a visit to them other than my family doctor: it is not an issue that requires PSW care.

I intend to see Stephanie not only loses her job but is banned from being a PSW. I am ready to go to war over this. I will picket in front of the LHIN and St. Elizabeth. I will go to the press and keep going. I will get a lawyer. I will post in disability support groups around the province, around the country, around the world. I will cry, and I will keep on crying till the end of my life. This is not going to be jammed down my throat--not easily, folks.

--

Jack



*To my wonderful PSWs who
take such good care of me...*



SamIam

Bri

Stephanie

Tammy

We wish you a Merry Christmas

Amanda

TIERRA

Cassie

Carey

-- and a cold case of beer!

Sheri * *Mel* * Shannon Brittany

Thank you so much, truly...

(P.S. my birthday is in February)



from: Matthew Minnings <MatthewMinnings@sehc.com>
to: Jack <XXX@gmail.com>
cc: Agnes Vimmer <AgnesVimmer@sehc.com>, "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, "Freylejer, Denise" <denise.freylejer@lhins.on.ca>
date: Feb 19, 2021, 9:57 AM
subject: RE: [EXTERNAL] Re: Care
mailed-by: sehc.com

Hi Jack,
Thank you for your email,
SE health has requested a temporary hold on your services due to safety concerns that have arisen regarding your care and those who provide it.
As part of the investigation myself and Agnes will be reaching out to you, to learn more about recent events from your perspective and to hear if you have any concerns.
Do you have some availability next week to have this conversation?
In terms of your care during the duration of the investigation, I would encourage you to work with the LHIN on alternatives, as SE health will not be providing care until the investigation has completed.

Thank you Jack,
Matthew Minnings
Regional Director, South East & Champlain
SE Health & Elizz
M: 613.328.8811 | T: 613.530.3400 Ext. 145663
E: matthewminnings@sehc.com

from: Jack <XXX@gmail.com>
to: Matthew Minnings <MatthewMinnings@sehc.com>
cc: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, PatriciaMalone@sehc.com, iarthur-qp@ndp.on.ca, Agnes Vimmer <agnesvimmer@sehc.com>, Vic Boden <vboden@kingstonhomebase.ca>
date: Feb 19, 2021, 10:25 AM
subject: Re: [EXTERNAL] Re: Care

All information was given to you in an email last night: you might consider to read it...

--
Jack

from: Jack <XXX@gmail.com>
to: gridge@ndp.on.ca
date: Feb 19, 2021, 10:46 AM
subject: Fwd: Care

Mr. Ridge,
I request and consent to you and or any other person associated with the office of Ian Arthur, MPP, to advocate on my behalf regarding my personal care through the LHIN and provided by SEHC.
Your help is greatly appreciated.
Thank you.

--

Jack

from: Matthew Minnings <MatthewMinnings@sehc.com>
to: Jack <XXX@gmail.com>
cc: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, Patricia Malone <PatriciaMalone@sehc.com>, "iarthurqp@ndp.on.ca" <iarthur-qp@ndp.on.ca>, Agnes Vimmer <AgnesVimmer@sehc.com>, Vic Boden <vboden@kingstonhomebase.ca>
date: Feb 19, 2021, 11:23 AM
subject: RE: [EXTERNAL] Re: [EXTERNAL] Re: Care
mailed-by: sehc.com

Hi Jack,
Thank you for your quick reply.
Thank you for the details in your e-mail below. I would like to set up a time to discuss the points below in further detail.
Please let me know what work for you,
Thanks again,
Matthew Minnings
Regional Director, South East & Champlain
SE Health & Elizz
M: 613.328.8811 | T: 613.530.3400 Ext. 145663
E: matthewminnings@sehc.com

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
cc: Matthew Minnings <MatthewMinnings@sehc.com>, PatriciaMalone@sehc.com, iarthur-qp@ndp.on.ca, Vic Boden <vboden@kingstonhomebase.ca>
date: Feb 19, 2021, 10:34 AM
subject: Abandonment of responsibilities to provide essential care

Matthew Minnings says they will be 'reaching' out to me "next week" to obtain information that has already been given to him.
In view of the reality of the circumstances--no one was threatened, there was no violence expressed or implied--and how they abandoned my care with total disregard for my physical needs, St. Elizabeth should not be fed public funds to take care of elderly and infirm people given their now well-established track record of recklessness in providing such care. I will be on to the Ministry and my MPP in this regard.

--
Jack

from: Jack <XXX@gmail.com>
to: jdroppo@kingstonpolice.ca
cc: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, Matthew Minnings <MatthewMinnings@sehc.com>, PatriciaMalone@sehc.com, gridge@ndp.on.ca, Vic Boden <vboden@kingstonhomebase.ca>, Agnes Vimmer <agnesvimmer@sehc.com>
date: Feb 20, 2021, 10:36 AM
subject: XXXX XXXX 'Jack'

Constable Droppo,
Attached as an image is a screenshot of one in a series of emails exchanged which included Jennifer Bedard, Care

coordinator with the LHIN; Matthew Minnings, Regional Manager, St. Elizabeth Health Care (SEHC); Agnes Vimmer, RN Supervisor, SEHC; Patricia Malone, Corporate Integrity Officer, SEHC; Ian Arthur, MPP (Kingston); Vic Boden, Social Worker and Case Manager with Home Base Housing, and Stephanie--wanted her to know what I have said to her employer, et al: no lies going around from my side.

The second PSW, 'Amanda' has last name XXXX: I think the police should speak to her to confirm whether what I described as having taken place is accurate.

If you do, I would really like it if she were told beforehand that I said:

'Who's on the right side and--the side that wants the truth to come out or the side that wants it concealed. All I want from her is, if it's true say that it's true, if it isn't true say that it isn't true--and don't say you're not sure or that you don't remember when you do'.

Well, I have to worry that she wouldn't say anything against a coworker.

Be great if you questioned Stephanie about 'my side'. As shown, I copied the email to Stephanie, and I assure you she only called the police in an effort at damage control: she knows not only that she will very probably lose her job with SEHC, but she very well may be barred from being a PSW in Ontario.

For your information and necessary action.

Yours truly,

--

Jack

from: Jack <XXX@gmail.com>

to: info@opswa.com

date: Feb 22, 2021, 11:40 AM

subject: Complaint against a PSW

To whom,

I wish to make a complaint against a PSW who presently works for SEHC in Ontario.

Please tell me how to proceed.

Thank you.

--

Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>

to: "Jack" <XXX@gmail.com>

date: Feb 19, 2021, 11:32 AM

subject: Care Planning

mailed-by: lhins.on.ca

Hi Jack

I know you have had contact with my manger Denise and there has been many emails.

I have been focused on trying to obtain PSW supports for you until SEHC issue is resolved.

I have 2 other providers that are on contract with SELHIN that I am working diligently to fill your care plan.

I have a couple questions that i need to clarify with you:

You mentioned that you need to be out of your current residence for 2 weeks, starting to move out Feb 19th, Can you please tell me where you will be living and where I will be sending the PSW Providers to provide care? (once I am able to secure them)

I would like to ask if you would be willing to accept a male PSW as the second PSW, as this would greatly increase the ability to fill shifts.

Thank you for clarifying this information for me, I will be in touch later today as soon as I have more information about PSW providers and any service I am able to secure, OR if I am still not successful in securing any and you are placed on waitlist.

Thanks

Jenny
Jenny Bedard RN CC
Community Care Coordinator
South East Local Health Integration Network
Kingston, ON K7N 8S8
Tel: 613-544-8200 x4128
jennifer.bedard@lhins.on.ca

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>,
cc: PatriciaMalone@sehc.com, Vic Boden <vboden@kingstonhomebase.ca>, Matthew Minnings
<MatthewMinnings@sehc.com>
date: Feb 19, 2021, 11:48 AM
subject: Re: Care Planning

Some ppl from Winmar, the company doing the renovations/restorations just moved much, but not all, of my stuff into a mobile storage (there are 6 or 7 other units from which the tenants have the same plight: moving me is an obstacle because of the handicaps).

For 13 months prior to my move to my current address I was living at 540 Montreal St, which is Home Base Housing and the homeless shelter. In the back are several small apartments they call transitional housing and unit 1 is wheelchair accessible including a roll in shower. There is someone in it right now but he is not handicapped and they are making arrangements for him to move: this was supposed to be done already but snags are slowing it up--so no one knows for sure, only very soon: possibly Monday--but heard that last Monday.

In the meantime I will be here. I will inform at once upon learning I am moving and to where exactly.

More I cannot tell you at this time.

Is anyone following what I have said in my emails? There is no wrongdoing on my part and there is nothing that even suggests anyone may be at any risk whatsoever in attending to my care. I am severely irked that nobody has pulled St. Elizabeth to task for the total lack of concern for the essential care of their client.

Please keep in touch with me about this. I am now looking on kijiji for available PSWs looking for work, to pay out of my own pocket--not an easy thing on my monthly stipend from ODSP.

--

Jack

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>,
cc: PatriciaMalone@sehc.com, Vic Boden <vboden@kingstonhomebase.ca>, Matthew Minnings
<MatthewMinnings@sehc.com>
date: Feb 19, 2021, 12:01 PM
subject: Re: Care Planning

Under the circumstance refusing a male even as a second may suggest to others that my circumstances aren't so very dire.

They are dire--they are for me: no males. I have explained my reason in the past and I will not waver from my position. I have inquired through kijiji to one person and left a phone message just now for another. I will begin looking elsewhere now.

--Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>

to: Jack <XXX@gmail.com>
date: Feb 19, 2021, 12:03 PM
subject: RE: Care Planning
mailed-by: lhins.on.ca

I am working to staff you with SELHIN Providers. I will keep you updated of my progress. I will keep your treatment address as your current address until I hear otherwise.

Are you willing to accept a male as the second PSW if this is a last resort? In the past I know this was a firm No, but I want to explore all options.

Thank you

Jenny

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

Tel: 613-544-8200 x4128

jennifer.bedard@lhins.on.ca

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
date: Feb 19, 2021, 12:08 PM
subject: Re: Care Planning

No, I am not.

If need be I will go to KGH--I was going to yesterday and should have but if no one gets back to me in an hour i will take fresh clothing and a diaper with me and do that. It is humiliating to have to be in public in this condition and I am not even sure they would let me on a bus given the odor.

--

Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>
to: Jack <XXX@gmail.com>
date: Feb 19, 2021, 12:42 PM
subject: RE: Care Planning
mailed-by: lhins.on.ca

Hi Jack,

I was not able to secure any urgent PSW support for this afternoon.

I am continuing to work and will keep you updated

Jenny

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
date: Feb 19, 2021, 12:48 PM
subject: Re: Care Planning

Ok, thanks for the update.

I am heading down to Hotel Dieu now. They will probably want to confirm my needs with you and possibly you can contact them now so they are expecting me.

--

Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>

to: Jack <XXX@gmail.com>

date: Feb 19, 2021, 1:34 PM

subject: RE: Care Planning

mailed-by: lhins.on.ca

Hi Jack

I spoke with charge nurse and let her know that you have not had care since Feb 17th and that I am working to find PSW support going forward but as of now I have not yet secured any supports.

I let her know you need help with a brief and clothing change, as well as incontinence care, if this was possible.

Remember to bring your bubble pack with you and they can help open your medications that you need for today

I hope I caught you before you left.

Take care and talk again soon,

Jenny

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

from: Jack <XXX@gmail.com>

to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>,
gridge@ndp.on.ca,

PatriciaMalone@sehc.com

date: Feb 19, 2021, 1:41 PM

subject: Re: Care Planning

I will be leaving here in one minute.

Vic Boden gave me my meds this morning and opened two other days of meds and put them in separate containers.

Thank you for contact HD for me, it will make things a little easier but I am not going to try getting on a bus, I will just ride down in my wheelchair.

Has there been no demand for St. E to justify their position to outright halt care? I do not believe I am wrong when I say that in taking public funds they take on a responsibility to fulfill the required care needs: if there is a real danger to any staff of course they would be justified in refusing to send any person to such an environment but it is very clear that no such situation exists here: why are they permitted to act in this manner??

--

Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>

to: Jack <XXX@gmail.com>

date: Feb 19, 2021, 4:43 PM

subject: RE: Care Planning

mailed-by: lhins.on.ca

Update:

I have not been successful in finding any PSW support, I have placed you on the PSW waitlist for all of your visits (3 times per day).

I will pick up Monday morning and reattempt again to find some service, even if we could get a single visit per day to start.

I am glad Vic was able to open your bubble pack for the weekend, we should also discuss medications on Monday and how to best support this and if Vic could be a support for this until PSW is in place.

I hope you made it safely to HDH and they were able to provide some support,

I also reached out to Direct Funding on Feb 17th and they still have no update for us, I plan to contact them again on Monday as her last email stated she would have an update in a week and today is the week. This funding would pay for any private hired PSW support.

Be Safe Jack and we will connect Monday Morning,

Jenny

Jenny Bedard RN CC

Community Care Coordinator

from:Jack <XXX@gmail.com>
to:"Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
date:Feb 19, 2021, 5:20 PM
subject:Re: Care Planning

Monday morning... ??

I'm at hotel Dieu still sitting in a diaper full of shit my pants soaked right down to the ankles and urine-thinned faeces leaking out the sides and through my clothing. The charge nurse has treated me with disdain and believes my care is being withheld because of some wrongdoing by me.

Where would she get that idea?

The impression I get is that I am not going to get any help here.

--

Jack

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
cc: PatriciaMalone@sehc.com, Matthew Minnings <MatthewMinnings@sehc.com>, gridge@ndp.on.ca, jdroppo@kingstonpolice.ca, Vic Boden <vboden@kingstonhomebase.ca>
date:Feb 20, 2021, 9:20 PM
subject: Re: Care Planning

Jennifer,

I had a visit from 2 Kingston Police officers this morning (Saturday, Feb. 20th): sound familiar?

All of my PSWs are aware of why there are 2 of them required for my visits: I told them--I told them the truth.

And just like Natalie Ferin from Paramed, when it was clear there was wrongdoing on her part (violating a confidentiality and looking like she might lose her job for it) and she called the police and let on like she was frightened of me and blah blah blah, now suddenly Stephanie feels afraid for her safety.

Why today? Why not the first day, the day she sent my email to her to St. Elizabeth/LHIN? If she was actually afraid wouldn't her first action have been to contact the police?

I am talking plain sense here. And back with Natalie, it was poor her, nobody gave a friggin' second's consideration to maybe she was full of shit. Even after producing all emails and text messages between Natalie and me which made clear that she never voiced any concern for her safety until AFTER I reported what she had done to her employer and informing I didn't want her back, I didn't even get the benefit of the doubt--let alone exonerated as I ought to have been (and fired, as she ought to have been--and banned from being a PSW, as if violating a confidentiality of a client isn't a

very serious matter at all).

And look at how I suffered over that... .

I want something done about Stephanie and I want it done now.

And my visits need to be reinstated immediately.

And if they aren't I am going to follow through with picketing the LHIN and St. Elizabeth, right out front on the sidewalk with BIG signs that will no doubt attract the press.

My visits come back Monday or I am on the street Tuesday morning--and don't think it stops because my visits are reinstated Tuesday afternoon.

The end.

--

Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>

to: Jack <XXX@gmail.com>

date: Feb 22, 2021, 9:19 AM

subject: RE: Care Planning

mailed-by: lhins.on.ca

Good Morning Jack,

My colleagues over the weekend continued to attempt to attain PSW services for you and were not able to find any supports for Saturday, Sunday as you are already aware.

The remaining PSW Providers that SELHIN has under contract (Bayshore and Carepartners) have not capacity at this time for visits, you are on the PSW waitlist, as are many other SELHIN patients, awaiting service gaps to be filled. I will continue to be in contact with these providers and as soon as any capacity for service is available I will contact you.

I am also emailing direct funding this morning, I will copy you on that email. Asking again for a decision on your application or an explanation for the delay.

I will be in touch again later this morning with an update on any service for today.

Jenny

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

from: Jack <XXX@gmail.com>

to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>

date: Feb 22, 2021, 10:39 AM

subject: Re: Care Planning

Your email says nothing about SEHC, which seems odd: has SEHC stated that they will no longer provide PSW care to me?

Would you reply to that, please?

It seems to have been utterly ignored that there was nothing took place that suggests anybody is in any danger or at any risk WHATSOEVER attending my residence. That aside, SEHC has a site on the ground floor of the building where both the LHIN and the SEHC offices are located.

The state of my physical person is deplorable.

I have already had experience with Carepartners: I find it shocking that the Ministry approved that outfit to provide care to anybody.

If SEHC has made a decision that they are not going to provide further care to me--and how shocking is that??--then the answer here is the Direct Funding Program (and what I have had from them has been an utter fiasco, too). The LHIN would have a lot better reach into the Ministry of Health to get this approved NOW than I ever could. Please pursue that.

I can't believe that you accept this from SEHC. For the third time, these people accept public funds to provide care to people and their actions in this instance--and previously!--should proscribe them from further funding. They are to be condemned for their handling of this matter.

--

Jack

from: Jack <XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>,
cc: Matthew Minnings <MatthewMinnings@sehc.com>, PatriciaMalone@sehc.com, gridge@ndp.on.ca
date:Feb 22, 2021, 12:33 PM
subject: Fwd: Care Planning
mailed-by: gmail.com

Jennifer,
I have of course received the emails in which I was cc'd, thank you.
I would like to know whether SEHC has made the decision to cease PSW services to me entirely: I am initiating contact with legal counsel, their fees are huge just for an hour's consultation, and I need to be fully informed myself before going into a meeting in order to present my situation completely in the least amount of time.
Respectfully, I am waiting for a reply from you in this regard so I can get on with this.
I have found a PSW on kijiji who charges \$20/hr, she hasn't gotten back to me but I want to know for future contact with her or others: Can money be made available to me to pay for this? I am thinking I pay them cash and take a receipt and all contact information with whomever is obtained for transparency etc etc: even if only once per day at least the meds thing is solved, I get a shower and clean clothes, bedding (which at the moment is appalling: I can't change it, I 'm not wear a diaper or pants or anything because it got peeled off 2 days ago, sitting/sleeping on towels and washing them but the bedding is still soaked-and dried and soaked again and dried again and soaked again this morning, can you imagine what that smells like? I am sleeping in this).
Would you get back to me at the earliest, please?

--

Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>
to: Jack <XXX@gmail.com>
date: Feb 22, 2021, 4:04 PM
subject: RE: Care Planning
mailed-by: lhins.on.ca

Hi Jack
As per SEHC email and Denise's information provided last week, SEHC has placed your services on hold while they look further into the events.
My apologies if you feel that you were not being heard, however as noted in previous emails, we are trying to secure care with other organizations.
We are aware and glad that homebased is able to help with medications and we are continuing to look for PSWs to help with your personal care.
I apologize if you felt I was avoiding certain questions but I did not have any information or answers and I was hoping to have more information.
I have kept my manager aware of all communication and emails and I am aware you have also spoken with her (Denise).
Denise (my manager) also made me aware of a SELHIN program (FMHC- family managed Home Care), I can send you the information via email to review and see if you are interested in this program. If so, I can add you to the waitlist which is not long and get the process started.

I would like to complete the assessment/application for you for this program. The application has to be approved but I would like to get it completed as soon as possible with your consent.

There is no reimbursement for money spent before you are approved for any programs either direct funding or FMHCfamily managed health care

If you have any other questions please reach out to myself or Denise,

Jenny

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

from: Jack <XXX@gmail.com>

to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>,

cc: PatriciaMalone@sehc.com, Matthew Minnings <MatthewMinnings@sehc.com>, gridge@ndp.on.ca, Vic Boden <vboden@kingstonhomebase.ca>

date: Feb 22, 2021, 4:11 PM

subject: Re: Care Planning

What I want is my services from SEHC resumed: I don't want to start a whole new group of PSWs and there is no reason why I should. I feel the LHIN--especially have had it expressed to you several times now--should have demanded an explanation as to why SEHC feels no PSW can attend while they are 'investigating' when there is nothing that suggests anybody at anytime was threatened or that any situation exists that could IN ANY WAY WHATSOEVER be construed as possible some risk to a staff member. Do you not get what my situation is right here, now, as I write to you?????????????

--

Jack

from: Agnes Vimmer <AgnesVimmer@sehc.com>

to: Jack <XXX@gmail.com>

date: Feb 23, 2021, 5:18 PM

subject: Meeting

mailed-by: sehc.com

HI Jack,

We would like to have a conference call with you on Monday , March 1st.

Can you please let me know what time is good for you ?

Thank you

Agnes Vimmer RPN

Personal Support Supervisor

SE Health

from: Jack <XXX@gmail.com>

to: Agnes Vimmer <AgnesVimmer@sehc.com>

cc: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, gridge@ndp.on.ca, PatriciaMalone@sehc.com,Matthew Minnings <MatthewMinnings@sehc.com>, Vic Boden <vboden@kingstonhomebase.ca>

date: Feb 23, 2021, 5:57 PM

subject: Re: Meeting

You can have a conference with me tomorrow morning because I am going to be picketing right out the front of your office tomorrow... .

What you people have done is outrageous. You don't own your PSWs, their private lives off work is none of your business. This isn't a matter that involves SEHC in any way. I don't care that she works for you. There was nothing that took place while she was working in my home that justified cutting off my care. I didn't send an email to her SEHC email address. She gave me her email address exactly so I could email her, and I emailed her after work hours. She gave me her facebook nickname exactly so I could converse with her in real time through messenger.

And you certainly don't own me: how did you people ever come to believe that the proper action was to abruptly stop the care of an older man confined to a wheelchair who has essential needs including medicines, and incontinence issues--because he sent an email to someone???

But it becomes exponentially more outrageous when you stopped my care because of an email that contains no threats or inferences of harm to anyone.

An email was sent to the LHIN that said if my care didn't resume Monday I would be out picketing Tuesday morning which was cc'd to both Patricia Malone and to Matthew Minnings, et al. Well, being in a wheelchair, the heavy snow we got put an end to that plan but I will be there tomorrow morning--and I said it doesn't stop just because AFTER it's decided to resume my care just to get me off the street.

And to tell me a phone call NEXT MONDAY!!!!!! OMG, I can't believe it... .

See you in the morning.

--

Jack

from: Matthew Minnings <MatthewMinnings@sehc.com>
to: Jack <XXX@gmail.com>, "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, "gridge@ndp.on.ca" <gridge@ndp.on.ca>, Patricia Malone <PatriciaMalone@sehc.com>, Vic Boden <vboden@kingstonhomebase.ca>
cc: Agnes Vimmer <AgnesVimmer@sehc.com>, "Freylejer, Denise" <denise.freylejer@lhins.on.ca>
date: Feb 24, 2021, 4:25 PM
subject: RE: [EXTERNAL] Fwd: Meeting
mailed-by: sehc.com

Hi Jack,
Thank you for sharing your additional concerns below. As part of our process, we are wanting to speak with you directly to review your concerns in detail.

I did reach out to you last week hoping to schedule a time to connect this week, but unfortunately you did not propose a time as requested.

As per Agnes e-mail below, please confirm what time works for you on Monday, Does 3pm work?

This call would be with myself, Agnes and Denise from the LHIN,

Thank you,
Matthew Minnings
Regional Director, South East & Champlain
SE Health & Elizz
M: 613.328.8811 | T: 613.530.3400 Ext. 145663

from: Jack <XXX@gmail.com>
to: Matthew Minnings <MatthewMinnings@sehc.com>
date: Feb 24, 2021, 5:42 PM
subject: Re: [EXTERNAL] Fwd: Meeting

I expect to involve legal counsel, and I will have to see what time and date works for them.

--

Jack

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from: Matthew Minnings <MatthewMinnings@sehc.com>
to: Jack <XXX@gmail.com>
cc: "Freylejer, Denise" <denise.freylejer@lhins.on.ca>, Agnes Vimmer <AgnesVimmer@sehc.com>
date: Feb 25, 2021, 10:22 AM
mailed-by: sehc.com

Thank you for the quick reply Jack,
We will await to hear a time that works for you,
Thank you,
Matthew Minnings
Regional Director, South East & Champlain
SE Health & Elizz

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from: Jack <XXX@gmail.com>
to: Matthew Minnings <MatthewMinnings@sehc.com>
cc: PatriciaMalone@sehc.com, "Freylejer, Denise" <denise.freylejer@lhins.on.ca>, "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>, gridge@ndp.on.ca, Agnes Vimmer <agnesvimmer@sehc.com>, Stephanie <XXX@gmail.com>
date: Feb 25, 2021, 1:01 PM

I will not be able to have legal counsel available to participate with your proposed teleconference on Monday, and I am not agreeable to set a further date. I cannot think of anything that I have to say to SEHC or the LHIN that I haven't already said days ago.

I cannot imagine what SEHC wishes to say to me on Monday that can only be said on the telephone and could not have been said or asked in email on Wednesday, February 17, 2021 or Thursday, February 18, 2021 or Friday, February 19, 2021 or Saturday, February 20, 2021--my care needs don't take weekends off--or Sunday, February 21, 2021; or Monday, February 22, 2021; or Tuesday, February 23, 2021 or yesterday or today.

Everyone is aware of the extreme hardship your reckless handling of this has caused me.

There will be no teleconference. Please put what SEHC wishes to ask or learn from me in an email and I will have my legal counsel reply.

Please provide the contact information for legal counsel acting for SEHC and my legal counsel may reply to them directly. Possibly you could do that today instead of next week.

I haven't been able to picket your office as I have been saying I intend to because of difficulty getting a big enough sign printed. I really do not understand what the problem is, images can be printed billboard size--but I will be on it again today.

For your information.

--
Jack

=====
from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>
to: "Jack" <XXX@gmail.com>
cc: Vic Boden <vboden@kingstonhomebase.ca>
date: Mar 3, 2021, 10:31 AM
subject: Meeting
mailed-by: lhins.on.ca

Good Morning Jack,
We have been able to arrange a meeting for today at 4:30 with SEHC (Mathew and Agnes) and SELHIN (Denise and

myself), but I believe Vic is not available. He is booked with a previous commitment.
We can meet at the SELHIN office 1471 John counter Blvd.
Please let me know if this may work for you.
Vic, could you be available on speaker phone?
Jenny

Jenny Bedard RN CC
Community Care Coordinator
South East Local Health Integration Network

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NOTE: The following is only a comment and not part of any email

Unable to find any lawyer willing to help for less than \$400 per hour and SEHC holding to the position that they will not reinstate my care without me taking part in a conference call with them I was forced to relent.
There was absolutely NOTHING took place in the call that required my input: the decision was made to reinstate my care and I was not asked one single question whatsoever. <-----

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from: Agnes Vimmer <AgnesVimmer@sehc.com>
to: Jack <XXX@gmail.com>
date: Mar 5, 2021, 1:27 PM
subject: schedule for now

HI Jack,
Please see below the schedule we have for your care this week. We are trying to find care for the other days.
Agnes Vimmer RPN
Personal Support Supervisor
SE Health
613-530-3400 ext. 145119

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Compose

Inbox 1

Sent

Drafts 5

All Mail

Spam 1

Trash

****SAVE**** 1

New meeting

Join a meeting

Hangouts
[Sign in](#)

< > 15 of 647

Please see below the schedule we have for your care this week. We are trying to find care for the other days.

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday Feb 6	Alternating Saturday	Sunday Feb 7	Alternating Sunday	
X x	Carey Corinna	Shannon Corinna	X x	X x	Carey Corinna	X x	Carey Corinna	X x	AM
X x	X x	X x	X x	X x	X x	X x	X x	X x	3.30
X X	Sheri Brittany	Sheri Britany	Sheri Tammy	X x	Sheri Brittany	X x	Sheri Brittany	X X	HS

Agnes Vimmer RPN
 Personal Support Supervisor
 SE Health
 613-530-3400 ext. 145119



from: Jack<XXX@gmail.com>
to: "Bedard, Jennifer" <Jennifer.Bedard@lhins.on.ca>
cc: "Freylejer, Denise" <denise.freylejer@lhins.on.ca>, gridge@ndp.on.ca, reznicg@lao.on.ca
date: Mar 14, 2021, 10:36 PM
subject: 4 full days with no care.

Jennifer,
I need you to make a couple of things very clear to me:
1. I have called St. Elizabeth yesterday and again today. I was expecting, in 'SEHC speak' that I would be on the board so my visits could be picked up IF there might be 2 PSWs able to make it together to give me care. I was told no, meaning it was made certain there was no possibility I would be get any visit at any time through the weekend. In a recent email from Agnes Vimmer I was led to believe that I would be getting a visit on Monday morning but I have now learned my next scheduled visit isn't until Monday. On further query I was told that it was the LHIN who had instructed my visits were to be on hold.
I want to know, please: are my visits now so limited because SEHC doesn't have PSWs available to fill them--as I have been told--or because you have instructed SEHC to limit my visits as to which times and days I am to be seen by PSWs as compared to before the Stephane ordeal?
2. You told me you were going to make changes to my care plan and that a copy would be sent to me: what changes are you making and why are you making those changes?

You have been provided in writing twice from my doctor that I need to be changed "AT LEAST 3 times per day" and you are aware that I have to have a lotion applied to most of my body 3 times per day due to the extensive skin grafts and 3rd degree burn scars that I have--which you have seen. My grafts have developed very sore patches in a couple of places, and I was warned by the burn surgeons that they have to be kept moisturized (they said at least 4 times per day) and that second grafting cannot be done.

I am sitting here now with no clothes or diaper on since yesterday, in the same condition you saw me in when you and Denise were at my residence. I am unable to go anywhere. The person who set out my meds Wednesday night put the package someplace where the PSWs couldn't find them Thursday night, so I haven't had any medication since Thursday morning: this is a very serious matter for me.
Please reply to this at the earliest.
Thank you.

--
Jack

from: Bedard, Jennifer <Jennifer.Bedard@lhins.on.ca>
to: Jack<XXX@gmail.com>
cc: "Freylejer, Denise" <denise.freylejer@lhins.on.ca>, <gridge@ndp.on.ca>, <reznicg@lao.on.ca>
date: Mar 15, 2021, 8:51 AM
subject: RE: 4 full days with no care.
mailed-by: lhins.on.ca

Good morning Jack,
As per the meeting we had as a group your service plan and the PSW staffing that SEHC had available to begin was as follows:

Tues- AM/HS

Wed- AM/HS

Thurs- HS

Sat- AM/HS every other weekend (First visit March 6)

Sun- AM/HS every other weekend (First visit March 7)

Therefore you would not have a PSW visit on Monday's or on the opposite weekend, March 13/14th. Above is your current filled PSW hours with SEHC.

The other unfilled hours are currently on PSW waitlist as we continue to seek SEHC PSW or another provider to fill hours from PSW waitlist.

Your care plan remains 3 PSW visits per day, SE LHIN has not made any changes to this plan, if your care plan is to ever change I will discuss your new care plan, prior to this occurring.

So your next scheduled visit from SEHC will be Tuesday March 16th AM and HS, this will be the largest gap every other weekend as you will be seen Thursday HS and not again until Tuesday AM. Until we can get some of these gaps filled from the PSW waitlist.

Please let me know if you have any further questions,

Jenny Bedard RN CC

Community Care Coordinator

South East Local Health Integration Network

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